


Western Colorado 
2-1-1TM
MONTHLY REPORT
MARCH 2016



Top 5 Needs

1. Income Tax Related
2. Child Care
3. Health Care
4. Individual & Family Support
5. Utility Bill Assistance

Top 3 Unmet Needs

1. Health Care
2. Income Support
3. Transportation

*An unmet need is defined as I&R Specialist cannot find a service to meet the caller's situation, or the caller has already accessed all available services for that need, or wait list is too long

Total Calls for
Mar 2016:
512

Demographics

Family: **158**
Adult/Single: **224**
Senior: **140**
Disabled: **163**



- For **March 2016**, **53%** (or **272**) of our callers were confirmed to be **under 185% of the Federal Poverty Level**



Total Calls by County:

Mesa: **441**
Delta, Montrose, Gunnison, San Miguel, Ouray, Hinsdale: **16**
Garfield, Eagle, Pitkin, Lake: **30**
San Juan, Dolores, Montezuma, La Plata, Archuleta: **7**

Total Number of Referrals:
763

WHAT'S NEW!

- Tax Season 2016 is winding down. We received **88 tax calls** for March.
- Registration for **Senior Law Day** and **National Healthcare Decision Day 2016** begins next month!